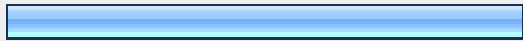
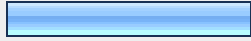


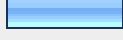


Malden Community Survey: Your voice, Our future

1. Please check off as many of the following that apply. (One answer per row).			
	Yes	No	Response Count
I own a business in Malden	9.3% (73)	90.7% (712)	785
I own a home in Malden	80.4% (751)	19.6% (183)	934
I rent a home in Malden	27.0% (205)	73.0% (554)	759
I own residential property in Malden	47.5% (361)	52.5% (399)	760
I own commercial property in Malden	2.1% (15)	97.9% (693)	708
I own industrial property in Malden	0.1% (1)	99.9% (703)	704
I rent commercial property in Malden	2.8% (20)	97.2% (687)	707
I rent industrial property in Malden	0.3% (2)	99.7% (694)	696
	answered question		989
	skipped question		12

2. For what period of time have you done the following in Malden? (One answer per row).					
	0 to 5 years	6 to 10 years	11 to 20 years	20+ years	Response Count
Owned a business	86.1% (327)	3.4% (13)	4.2% (16)	6.3% (24)	380
Owned a home	35.2% (292)	18.3% (152)	20.0% (166)	26.4% (219)	829
Rented a home	64.3% (329)	13.5% (69)	10.4% (53)	11.9% (61)	512
Owned residential property	56.4% (259)	10.2% (47)	15.7% (72)	17.6% (81)	459
Owned commercial property	95.0% (302)	2.5% (8)	0.9% (3)	1.6% (5)	318
Owned industrial property	99.0% (302)	0.7% (2)	0.0% (0)	0.3% (1)	305
Rented commercial property	93.5% (304)	2.5% (8)	1.8% (6)	2.2% (7)	325
Rented industrial property	98.7% (305)	1.0% (3)	0.0% (0)	0.3% (1)	309
	answered question				977
	skipped question				24

3. What type of house do you live in? (Please select one of the following).

		Response Percent	Response Count
Single Family House		55.6%	518
Two-Family House		26.2%	244
Three-Family House		4.4%	41
Four-Family House		1.1%	10
Five units or greater in building		12.8%	119
Other Housing Type (please specify)			68
		answered question	931
		skipped question	70

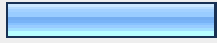
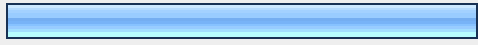
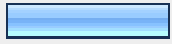

4. Where do you live or own a business or property in Malden? (Please specify which street(s) here).

		Response Count
		860
		answered question
		860
		skipped question
		141



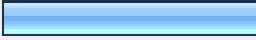


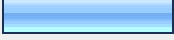
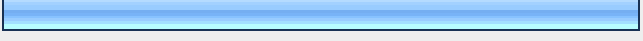
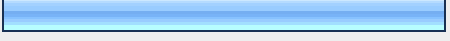
5. Where is your home, business or property located? (Please select one ward or neighborhood by landmark).

		Response Percent	Response Count
Ward 1		6.2%	58
Bell Rock		1.7%	16
Belmont Hill		1.8%	17
Green Street		0.3%	3
Malden River		0.1%	1
Ward 2		3.2%	30
Edgeworth		5.1%	47
Highland Avenue		0.3%	3
Pearl Street		0.5%	5
McDonald Stadium		0.2%	2
Ward 3		3.9%	36
West End		7.4%	69
Upper Highland		0.8%	7
Fellsmere Pond		2.7%	25
Glenwood		2.0%	19
Fellsway East		1.9%	18
Ward 4		4.9%	46
Downtown/ Malden Center		6.1%	57
Waitts Mount		1.6%	15
Island Hill		0.3%	3
Oak Grove		5.2%	48
Converse Square		0.0%	0
Ward 5		5.4%	50
Forestdale		7.6%	71
Salemwood		1.1%	10
Faulkner		0.4%	4
Pine Banks		0.2%	2
Ward 6		3.8%	35
Maplewood		8.8%	82



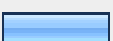
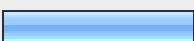
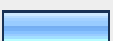
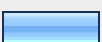
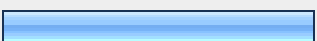
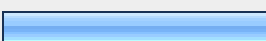
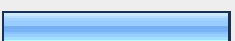
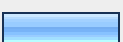
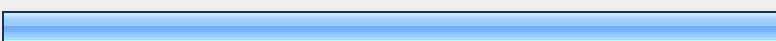


Maplewood Highlands		2.3%	21
South Broadway		0.3%	3
North Broadway		0.4%	4
Ward 7		3.9%	36
Suffolk Square		0.3%	3
Lincoln Commons		0.5%	5
Judson Square		0.6%	6
Newland Street		0.3%	3
Ward 8		2.3%	21
Linden		3.9%	36
Rowe Quarry		0.2%	2
Holy Cross Cemetery		0.4%	4
Granada Highlands		1.0%	9
		answered question	931
		skipped question	70




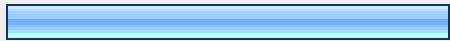

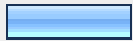
6. How satisfied are you with your neighborhood? (Please select one of the following).			
		Response Percent	Response Count
Very satisfied		22.9%	220
Somewhat satisfied		50.7%	487
Somewhat dissatisfied		17.9%	172
Very dissatisfied		8.5%	82
		answered question	960
		skipped question	41

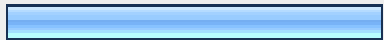
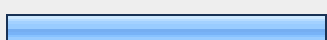
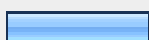

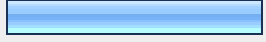
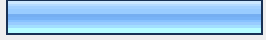
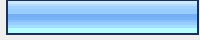
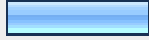





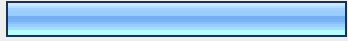





7. Which of the following best describes your neighborhood's strengths? (Select all that apply).

		Response Percent	Response Count
Upkeep of surrounding properties		41.4%	379
Parks and recreational facilities		30.6%	280
Availability of parking		27.9%	255
Safety/ ease of crossing streets		24.5%	224
Walkability		53.7%	491
Maintenance of streets, sidewalks, and trees		18.6%	170
Location		68.1%	623
My neighbors		47.1%	431
Other (please specify in not more than 40 characters)			145
		answered question	915
		skipped question	86

8. Which of the following best describes Malden's strengths? (Select all that apply).

		Response Percent	Response Count
Location		83.9%	759
Community Pride		13.9%	126
Open Space and Natural Resources		11.5%	104
Its Citizens		20.4%	185
Business Variety		11.7%	106
Government Services		10.6%	96
Affordable Living		33.8%	306
Schools		28.1%	254
Neighborhoods		24.4%	221
Elected Officials		12.9%	117
Public Transit Options		83.1%	752
Skilled Workers		3.7%	33
New Housing Development		6.9%	62

New Commercial Development		3.1%	28
Downtown/ Malden Center		7.4%	67
Employment Opportunities		2.1%	19
Diversity		47.5%	430
Arts and Cultural Offerings		11.8%	107
Youth Activities		13.0%	118
Other (please specify in not more than 40 characters)			85
			answered question
			905
			skipped question
			96

9. Which of the following best describes Malden's greatest challenges? (Select all that apply).			
		Response Percent	Response Count
Lack of Community Pride		40.5%	367
Lack of Open Space and Natural Resources		34.7%	314
Government Services		15.6%	141
Lack of Youth Activities		22.4%	203
High Cost of Living		27.0%	245
Schools		27.7%	251
Neighborhoods		20.4%	185
Elected Officials		15.0%	136
Lack of Public Transit Options		1.3%	12
Lack of New Housing Development		4.6%	42
Overcrowding		48.3%	438
Lack of New Commerce/ Industry		20.1%	182
Too Much Commerce/ Industry		9.1%	82
Lack of Business Variety		36.2%	328
Lack of Skilled Workers		5.4%	49
Lack of Arts and Cultural Offerings		29.0%	263
Zoning Enforcement		22.2%	201
Parking		39.2%	355
Traffic		41.5%	376

	Other (please specify in not more than 40 characters)	287
	answered question	906
	skipped question	95

10. How important are the following to the success of Malden's future? (Select one answer per row).					
	Very Important	Somewhat Important	Neutral	Not Important	Response Count
City Services	76.0% (690)	19.5% (177)	4.1% (37)	0.4% (4)	908
Parks and Recreation	63.4% (569)	30.6% (275)	5.6% (50)	0.4% (4)	898
Arts and Culture	43.1% (382)	38.3% (339)	15.2% (135)	3.4% (30)	886
Schools	86.2% (775)	8.6% (77)	4.4% (40)	0.8% (7)	899
Youth Activities	60.4% (539)	29.9% (267)	8.6% (77)	1.1% (10)	893
Downtown Development	67.1% (604)	23.6% (212)	7.0% (63)	2.3% (21)	900
Residential Development	27.9% (238)	29.1% (248)	29.9% (255)	13.0% (111)	852
Commercial Development	26.0% (219)	41.1% (346)	24.5% (206)	8.4% (71)	842
Industrial Development	12.9% (108)	28.8% (241)	38.2% (320)	20.1% (168)	837
Zoning Enforcement	43.1% (367)	30.3% (258)	24.1% (205)	2.6% (22)	852
Signage	25.3% (212)	35.9% (301)	32.8% (275)	6.1% (51)	839
Traffic	48.7% (426)	34.1% (298)	15.4% (135)	1.8% (16)	875
Parking	46.5% (407)	34.4% (301)	17.0% (149)	2.2% (19)	876
Speeding Enforcement	42.8% (368)	29.6% (254)	23.1% (198)	4.5% (39)	859
Crime	83.6% (748)	13.2% (118)	2.8% (25)	0.4% (4)	895
Litter	68.0% (611)	27.2% (244)	4.5% (40)	0.3% (3)	898
Graffiti	58.6% (511)	29.0% (253)	9.9% (86)	2.5% (22)	872
	Other (please specify, not to exceed 120 characters)				172
	answered question				936
	skipped question				65

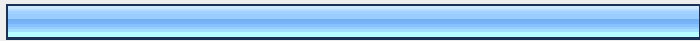


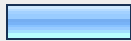
11. Which of the following type of development is needed in Malden? (Select one answer per row).

	Much More is Needed	Some More is Needed	Not Much More is Needed	Not Needed	Response Count
Single Family Homes	19.9% (165)	22.3% (185)	32.2% (267)	25.5% (211)	828
Apartment Buildings	3.5% (29)	10.0% (83)	29.0% (240)	57.4% (475)	827
Condominium Buildings	4.6% (38)	15.4% (127)	29.6% (244)	50.3% (414)	823
Senior Housing	16.8% (137)	36.8% (301)	26.8% (219)	19.6% (160)	817
Affordable Housing	27.2% (230)	25.9% (219)	19.8% (168)	27.2% (230)	847
Retail Businesses	41.8% (357)	39.3% (336)	11.9% (102)	6.9% (59)	854
Restaurants	37.6% (326)	38.5% (333)	16.9% (146)	7.0% (61)	866
Industrial	6.2% (50)	20.6% (166)	40.4% (326)	32.8% (264)	806
Offices	10.7% (87)	33.8% (274)	35.8% (290)	19.6% (159)	810
Active Recreational Parks/ Activities (i.e. playing courts, playing fields, trails, skating rinks)	44.5% (386)	37.6% (326)	15.2% (132)	2.7% (23)	867
Passive Recreational Parks/ Activities (i.e. benches, picnic areas, common areas)	46.7% (405)	37.4% (324)	12.1% (105)	3.8% (33)	867
Other (please specify, not to exceed 120 characters)					155
answered question					925
skipped question					76

12. Which commercial areas of Malden do you frequent most often and why? (Select all that apply per row).

	Close to Home	Parking Availability	Walkability	Specialty Stores	Shopping Options	Supports local Malden businesses	Response Count
Bell Rock Square (Main, Medford and Cross Streets)	38.1% (75)	7.1% (14)	25.9% (51)	4.1% (8)	5.1% (10)	19.8% (39)	197
Broadway Plaza (Broadway near Everett line)	27.0% (165)	26.4% (161)	7.4% (45)	10.5% (64)	19.0% (116)	9.7% (59)	610
Broadway Square (Broadway, Salem and Hunting Streets)	33.6% (45)	6.7% (9)	11.2% (15)	11.2% (15)	12.7% (17)	24.6% (33)	134
Converse Square (Main, Salem and Ferry Streets)	27.1% (96)	7.3% (26)	22.3% (79)	10.5% (37)	10.5% (37)	22.3% (79)	354
Ferry Street (between Eastern Avenue and Route 60)	28.7% (85)	10.1% (30)	16.2% (48)	10.8% (32)	12.2% (36)	22.0% (65)	296
Judson Square (Ferry and Walnut Streets)	33.6% (37)	6.4% (7)	20.9% (23)	9.1% (10)	5.5% (6)	24.5% (27)	110
Linden Square (Beach and Lynn Streets)	33.0% (71)	15.8% (34)	12.6% (27)	7.9% (17)	15.3% (33)	15.3% (33)	215
Malden Square/ Downtown (Main and Pleasant Streets)	26.9% (364)	8.8% (119)	20.4% (277)	9.5% (129)	12.4% (168)	22.0% (298)	1355
Maplewood Square (Lebanon, Salem and Maplewood Streets)	31.0% (222)	9.3% (67)	17.2% (123)	12.6% (90)	9.3% (67)	20.6% (148)	717
Route 60 (Center Street)	27.5% (210)	19.2% (147)	11.1% (85)	9.4% (72)	18.7% (143)	14.0% (107)	764
Summer Street	32.8% (90)	7.3% (20)	23.0% (63)	8.0% (22)	5.1% (14)	23.7% (65)	274
Townline Plaza (Highland Avenue near Medford line)	25.1% (99)	23.8% (94)	5.6% (22)	15.7% (62)	14.4% (57)	15.4% (61)	395
Other (please specify, not to exceed 120 characters)							113
answered question							831
skipped question							170

13. Where do you park in Malden? (Select all that apply).

		Response Percent	Response Count
Driveway		74.6%	660
Street		40.5%	358
Public Parking Garage/ Lot		7.8%	69
Private Parking Garage/ Lot		13.6%	120
Identify Name(s)/ Location(s) of Parking Garage/ Lot			108
answered question			885
skipped question			116

14. If you have ever applied to the City, please select which you applied for and the statement which best describes your experience. (Select all that apply per row).

	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied	I have never applied	Response Count
Building Permit	25.9% (164)	14.6% (92)	4.0% (25)	2.8% (18)	52.7% (333)	632
Occupancy Permit	9.6% (47)	4.5% (22)	0.6% (3)	1.2% (6)	84.1% (412)	490
Special Permit	5.9% (29)	3.3% (16)	1.6% (8)	2.4% (12)	86.8% (427)	492
Variance	5.6% (27)	2.5% (12)	1.2% (6)	2.5% (12)	88.2% (425)	482
Other (please specify, not to exceed 40 characters)						37
answered question						659
skipped question						342

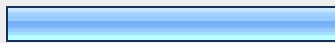
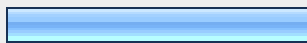
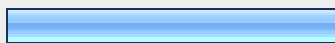
15. If you have ever attended a Planning Board meeting or hearing, please select the statement which best described your experience. (Select one answer per row).

	The meeting was run fairly and most issues addressed.	The meeting was somewhat well run and some issues were addressed.	The meeting was poorly run and issues were not addressed.	Response Count
I attended as a petitioner	52.9% (36)	30.9% (21)	16.2% (11)	68
I attended as a neighbor	41.4% (58)	44.3% (62)	14.3% (20)	140
I attended as a concerned resident	38.6% (78)	45.0% (91)	16.3% (33)	202
Other (please specify, not to exceed 40 characters)				45
answered question				262
skipped question				739

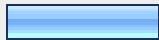
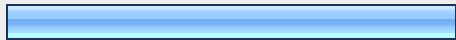

16. Should Malden establish a fund for open space, affordable housing, and historic preservation? (Select one answer per row).

	Yes	No	I would like more information about this option.	Response Count
Open Space	69.4% (591)	9.3% (79)	21.3% (181)	851
Affordable Housing	39.0% (323)	38.1% (316)	22.9% (190)	829
Historic Preservation	67.1% (572)	10.0% (85)	23.0% (196)	853
answered question				894
skipped question				107


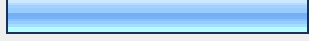
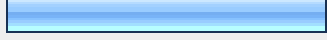
17. Should Malden encourage housing and commercial development near T stations through special zoning? (Select as many that apply).

		Response Percent	Response Count
Yes		36.0%	321
No		32.1%	286
I would like more information about this question.		35.8%	319
answered question			892
skipped question			109

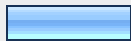
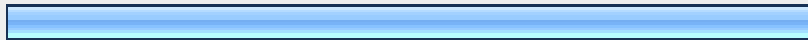
18. Should Malden encourage fast-track permitting for larger commercial or mixed-use development projects? (Select as many that apply).

		Response Percent	Response Count
Yes		16.4%	144
No		48.5%	426
I would like more information about this question.		38.0%	334
		answered question	878
		skipped question	123



19. Do you support the relocation of City Hall?

		Response Percent	Response Count
Yes, to other location on Pleasant Street		32.7%	244
Yes, to near Malden High School		32.6%	243
No		34.7%	259
Other location (please specify, not to exceed 120 characters)			215
		answered question	746
		skipped question	255

20. Did you attend the Visioning Workshop on June 13th?

		Response Percent	Response Count
Yes		13.3%	119
No		86.7%	775
		answered question	894
		skipped question	107

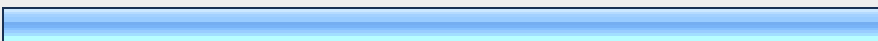
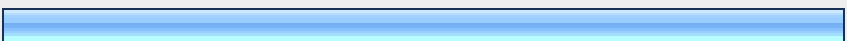
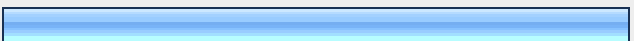
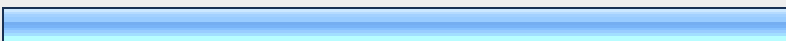
21. Do you plan to attend a neighborhood meeting in your Ward this Fall as part of the Malden Vision?

		Response Percent	Response Count
Yes		75.2%	648
No		24.8%	214
		answered question	862
		skipped question	139


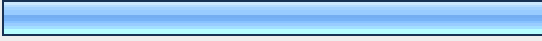
22. Please provide any other comments (not to exceed 10 lines):

		Response Count
		288
		answered question
		288
		skipped question
		713

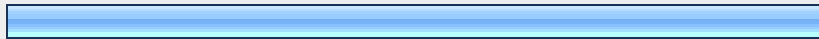



23. Please provide your contact information below if you would like us to contact you about this survey or the Malden Vision project:

		Response Percent	Response Count
Name		94.8%	399
Address		90.5%	381
Phone		67.2%	283
Email		84.6%	356
		answered question	421
		skipped question	580


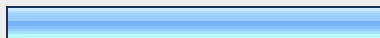
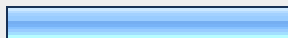
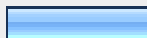


24. What is your gender?

		Response Percent	Response Count
Male		41.7%	365
Female		58.3%	511
		answered question	876
		skipped question	125

25. Which ethnic or racial group do you most closely identify with?

		Response Percent	Response Count
White/ Caucasian		87.7%	740
Black/ African-American		4.4%	37
Asian		5.3%	45
Hispanic/ Latino		2.6%	22
Other (please specify)			28
		<i>answered question</i>	844
		<i>skipped question</i>	157

26. What is your age?

		Response Percent	Response Count
Under 19		0.0%	0
20 to 24		1.6%	14
25 to 44		40.4%	355
45 to 54		30.6%	269
55 to 64		16.0%	140
65 to 74		7.5%	66
75+		2.4%	21
		<i>answered question</i>	878
		<i>skipped question</i>	123

27. What is your annual gross household income?

		Response Percent	Response Count
Less than \$15,000		2.9%	22
\$15,001 to \$34,999		8.4%	63
\$35,000 to \$49,999		11.1%	83
\$50,000 to \$74,999		26.9%	202
\$75,000 to \$99,999		24.4%	183
\$100,000+		26.4%	198
		answered question	751
		skipped question	250

28. What level of education did you complete?

		Response Percent	Response Count
Less than a high school diploma		1.6%	14
High school diploma/ GED		13.6%	117
Some college		21.7%	186
College graduate		33.6%	289
Post-graduate study		29.5%	253
		answered question	859
		skipped question	142

29. How long have you lived in Malden?

		Response Percent	Response Count
0 to 4 years		19.0%	165
5 to 9 years		15.9%	138
10 to 19 years		17.7%	154
20 years or more		47.5%	413
		answered question	870
		skipped question	131

30. How many people are in your household and how many people are under the age of 18?

	1	2	3	4	5	6+	Response Count
Number of people in household	18.9% (161)	34.1% (290)	18.1% (154)	17.9% (152)	7.2% (61)	3.8% (32)	850
Number of people under age 18	45.2% (142)	42.4% (133)	9.2% (29)	1.6% (5)	1.3% (4)	0.3% (1)	314
	<i>answered question</i>						854
	<i>skipped question</i>						147

31. Where do you work and how do you travel to get there?

	Bicycle	Car	Walk	Bus	Train	Response Count	
Malden	4.3% (12)	60.8% (169)	24.5% (68)	5.4% (15)	5.0% (14)	278	
Boston	1.9% (8)	26.4% (110)	7.4% (31)	10.6% (44)	53.7% (224)	417	
Other Location	4.4% (19)	73.9% (322)	4.4% (19)	5.0% (22)	12.4% (54)	436	
	Please specify location					373	
	<i>answered question</i>						768
	<i>skipped question</i>						233